



April 27, 2020

To Our Patients,

Recent updates from governing authorities concerning COVID-19 have permitted our clinic to see patients for emergency and/or “time-sensitive” dental procedures. In keeping with our mission to deliver quality dental services to the New Orleans area, we look forward to resuming operations on an adapted basis, with the following additional precautionary measures being implemented until further notice:

- Employees must undergo daily COVID-19 screenings and are encouraged to wear face masks at all times while in our clinic
- Additional PPE gear, including N95 masks, gowns and face shields are available to our employees for use when appropriate
- Generally, only patients with scheduled appointments will be admitted into our clinic
- Patients will only be scheduled for emergency or time-sensitive conditions
- Only patients who are asymptomatic and have not tested positive for [or exhibited symptoms of] COVID-19 in the last 2 weeks will be scheduled
- Providers will be single-booked with ample time between appointments to minimize patient overlap
- Patients are encouraged to wear masks, social distance and minimize contact in our clinic
- Upon arrival, patients will be met at the entryway for a temperature screening, and when appropriate, directed to the hand-wash area prior to being admitted to our clinical area
- All patients will be given a COVID-19 Questionnaire for additional screening prior to being examined and/or treated
- All patients seen will receive follow-up phone calls 2 weeks following their visit to assess for any symptoms or concerns since their visit

Patients seeking emergency or time-sensitive care can request appointments per usual phone or email, or by leaving a voicemail on our emergency line at (504)315-5520. If your condition is life-threatening, dial 911. Please visit <http://cdc.gov> for additional COVID-19 information.

As always, we thank you for entrusting us with your care and look forward to seeing you SMILE.

Sincerely,

Your District Dental Spa Team

General Dentistry & Cosmetics
418 Girod Street | NOLA 70130
P: 504.325.5777 | F: 504.827.1390
Smile@DistrictDentalSpa.com